



Confessions of a Call Center Gal: a novel

Lisa Lim

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- * Shortlisted for Goodreads No Young Adult Best Chick Lit Reads *
- * Lisa Lim's latest chick lit release She's the Boss is my pick for best novel of 2012! ~ Chick Lit Central, Cindy Roesel *

Bridget Jones's Diary meets The Office. Madison Lee is a fresh college grad, ready to take on the world of print media. But she has zero luck landing a job. Unemployment is at ten percent and on the rise. Desperate and left with no other options, she accepts a position as a service rep at a call center in Pocatello, Idaho. At the Lightning Speed call center in Spudsville, Maddy plunges into the wild and dysfunctional world of customer service where Sales is prided over Service and an eight hour shift is equivalent to eight hours of callers bashing her over the phone. Oh sure, the calls are bad. But Maddy manages to find humor on the phone and off the phone. And with all the salacious drama behind the calls, there is never a dull moment at the Lightning Speed call center.

Lately . . . Maddy has been pining for her smolderingly gorgeous co-worker Mika Harket. Now things are heating up on the phone--and elsewhere. Don't hang up on this novel. Working at a call center has never been this garish . . . or this delightful.

***DISCLAIMER: If you find politically incorrect shows like The Office, South Park and Chelsea Lately detestable, juvenile and offensive, then this book is probably NOT for you.

EDITORIAL REVIEWS:

A chick-lit approach to the call center. This book is a reminder that the call center predates globalization and outsourcing. ~The Wall Street Journal Online

This novel is chick lit at its best. ~Booksessed

Finally! A snarky, quick witted, relatable book with a dash of romance! ~Chick Lit=The New Black

A fun mix of Bridget Jones's Diary and The Office. ~Books Etc.

Think Chelsea Handler plus argyle sweater wearing Chuy plus The Office plus chick lit. Are you already laughing? ~Precision Reviews

A strong debut novel about real issues with lots of heart and humor. ~Chick Lit Club (AR)

The chick lit version of "Office Space" for a new generation. ~Melissa Amster, Chick Lit Central

Guaranteed to make you laugh-out-loud. Fans of Sophie Kinsella will love it. ~author Sibel Hodge

Real and relatable! So many traditional chick lit books tend to go off on a tangent to a life many of us will never have--Bond Street and Fifth Avenue are not a regular part of my routine. This book felt like a peak into a normal life, not some glitzy creation designed purely for the pages of a book! ~R.O.A

A hilarious account of life in a call center, with a little romance to spice things up. ~Bookerella

This novel reads like a season of The Office (with Ricky Gervais). I can really see this novel being turned into a sitcom on NBC and I'd be tuning in to every week to watch. ~Chick Litaholic

There are so many memorable episodes; if this book was adapted to film, it'd translate very well on screen. ~Bookmarked

A hilarious comedy with some snark and punk. ~Kritters Rambling

Full of humor and an addicting story, this is the perfect chick lit to curl up in bed with. ~Peace Love Books



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From reader reviews:

Susan Hare:

Do you have favorite book? In case you have, what is your favorite's book? Publication is very important thing for us to understand everything in the world. Each book has different aim as well as goal; it means that book has different type. Some people really feel enjoy to spend their time to read a book. They are reading whatever they have because their hobby is usually reading a book. How about the person who don't like reading through a book? Sometime, particular person feel need book once they found difficult problem or even exercise. Well, probably you will need this Confessions of a Call Center Gal: a novel.

Walter Taylor:

As people who live in the modest era should be change about what going on or data even knowledge to make these people keep up with the era which can be always change and advance. Some of you maybe will probably update themselves by studying books. It is a good choice for yourself but the problems coming to an individual is you don't know what type you should start with. This Confessions of a Call Center Gal: a novel is our recommendation so you keep up with the world. Why, as this book serves what you want and want in this era.

Patrick Garcia:

Many people spending their time frame by playing outside with friends, fun activity having family or just watching TV all day every day. You can have new activity to spend your whole day by reading through a book. Ugh, think reading a book will surely hard because you have to take the book everywhere? It ok you can have the e-book, delivering everywhere you want in your Cell phone. Like Confessions of a Call Center Gal: a novel which is finding the e-book version. So , why not try out this book? Let's notice.

Kenneth Connolly:

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