Computers, Human Interaction, and Organizations: Critical Issues

Vicente Berdayes, John W. Murphy

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As computers become more prevalent throughout society, the issue of computer-human interaction has become paramount to computer scientists and professionals furthering the computerization of organizations. *Computers, Human Interaction, and Organizations* revisits important theoretical and conceptual issues that have not been resolved in discussions of the increasing computerization of society. The authors here move beyond the technical issues relating to computerization to examine the social and political nature of information and computer technology using contemporary critical theory. This unique volume, therefore, offers a serious reflection on the proper scope and nature of computerization and the proper adjustment to and utilization of these instruments.

According to the authors, without the guiding use of theory, computer use will be misguided and socially disruptive. Without a critical analysis of the issues involved in computer-human interaction, the current push to have computers support intimate interaction among workers and other groups may never come to fruition. By contrast, recognizing the computer as an expression of the technological worldview allows one to recognize the limits as well as the promise of these instruments and to define the proper scope of computerization. The authors of this volume help the reader understand the social nature of computer technology and the limits of its application while circumscribing socially responsible uses of the new technology.

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