



The Public Sector: Managing the Unmanageable

Alexander Stevenson

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The Public Sector offers practical advice to British public sector managers on how to develop techniques to deal with the challenges they face, particularly in the areas of accountability, setting targets, risk management/encouraging innovation, managing people, decision making and working with politicians.

Based on original interviews with politicians and senior public sector managers in the UK, it is full of anecdotes, actionable lessons and insights. Each chapter takes a specific aspect of management and starts by explaining why it is different in the public sector, then sets out ways for public sector managers to handle those differences and ends with an executive summary and a checklist to prompt managers to think about how they might change what they currently do.

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